



NATIONAL
ASSOCIATION
of COUNTIES

Microsoft State & Local Government
Vaccination Registration, Distribution,
and Management

Friday February 5th, 2021 3:00 EST
Webinar Session



Introductions



Josh Jaquish
Director
Microsoft
State & Local Government



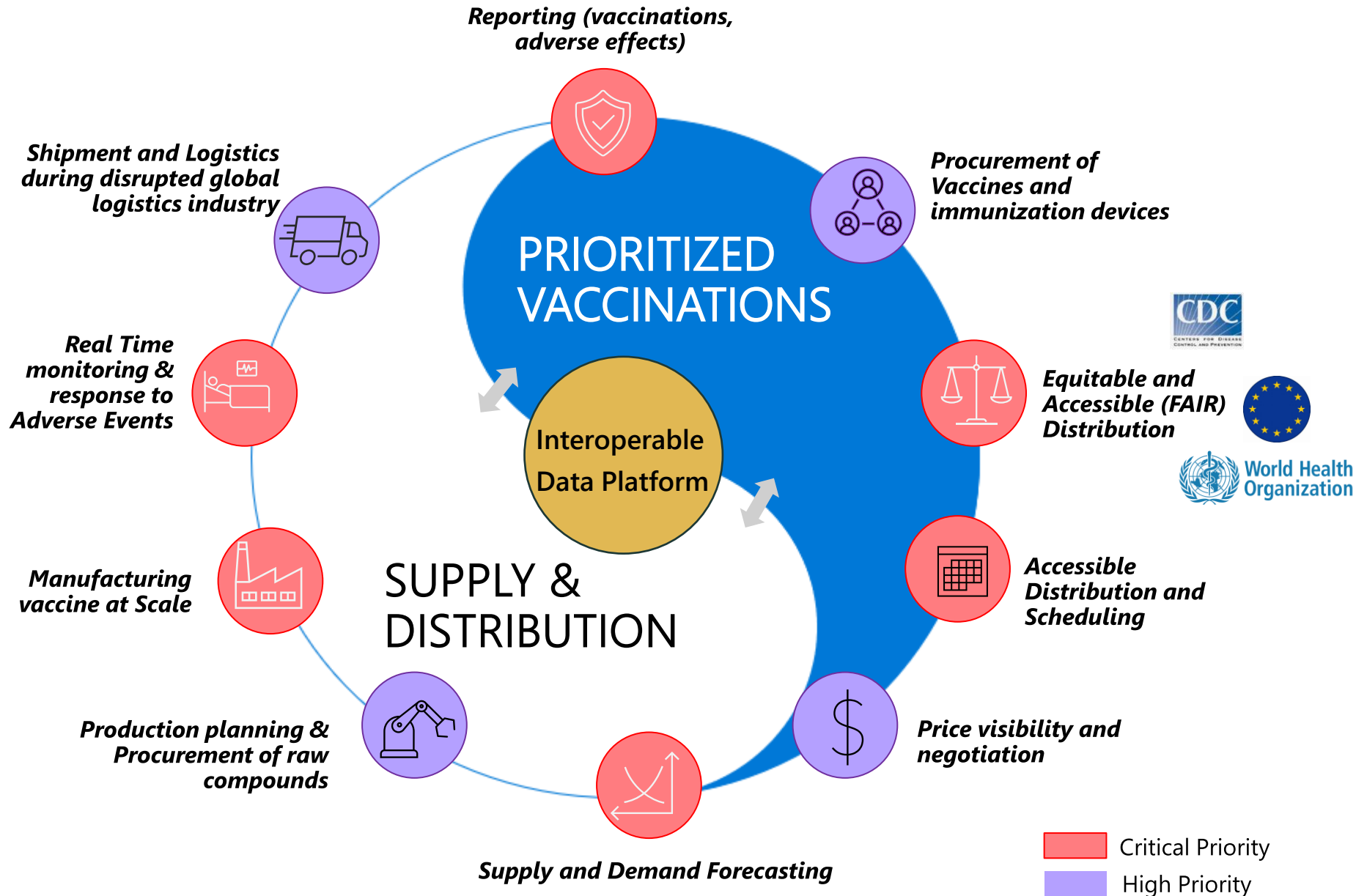
Kim Hoffman
Director
Microsoft Services
State & Local Government



John Nelson
Sr Technology Specialist
Microsoft
State & Local Government

Use of Microsoft's VRAS solution is subject to Customer's acceptance of applicable regulatory requirements."

Accessible & Inclusive Vaccine Availability Challenges



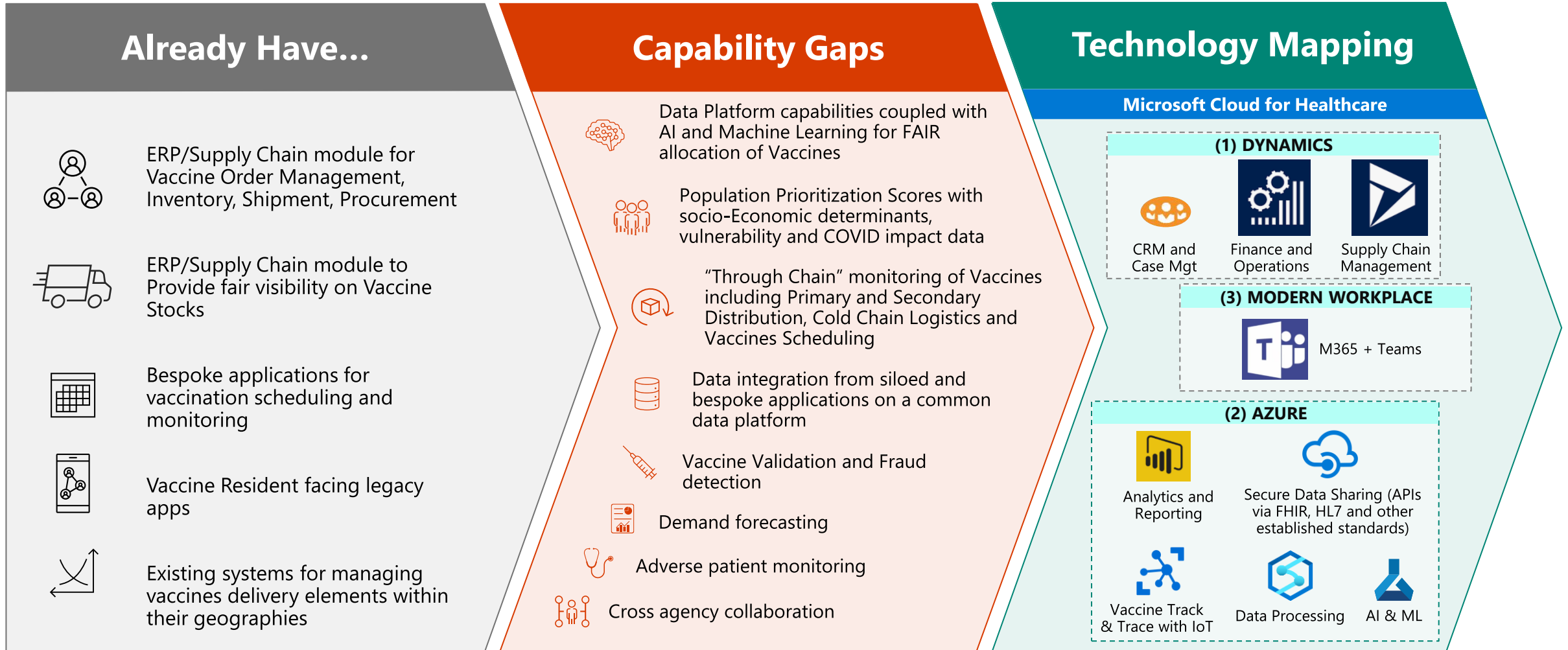
*“The challenge of a lifetime: how to get billions of Covid-19 vaccines around the world ... technology will play a vital role in ensuring the smooth execution along every step of the supply chain ... **currently, no platform exists that covers all those visibility needs**”*

World Economic Forum

[weforum.org/agenda/2020/09/covid-19-vaccine-the-greatest-logistics-challenge-in-a-lifetime/](https://www.weforum.org/agenda/2020/09/covid-19-vaccine-the-greatest-logistics-challenge-in-a-lifetime/)

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Emerging Customer demands and insights



*Based on discussions with various customers in the US and abroad.

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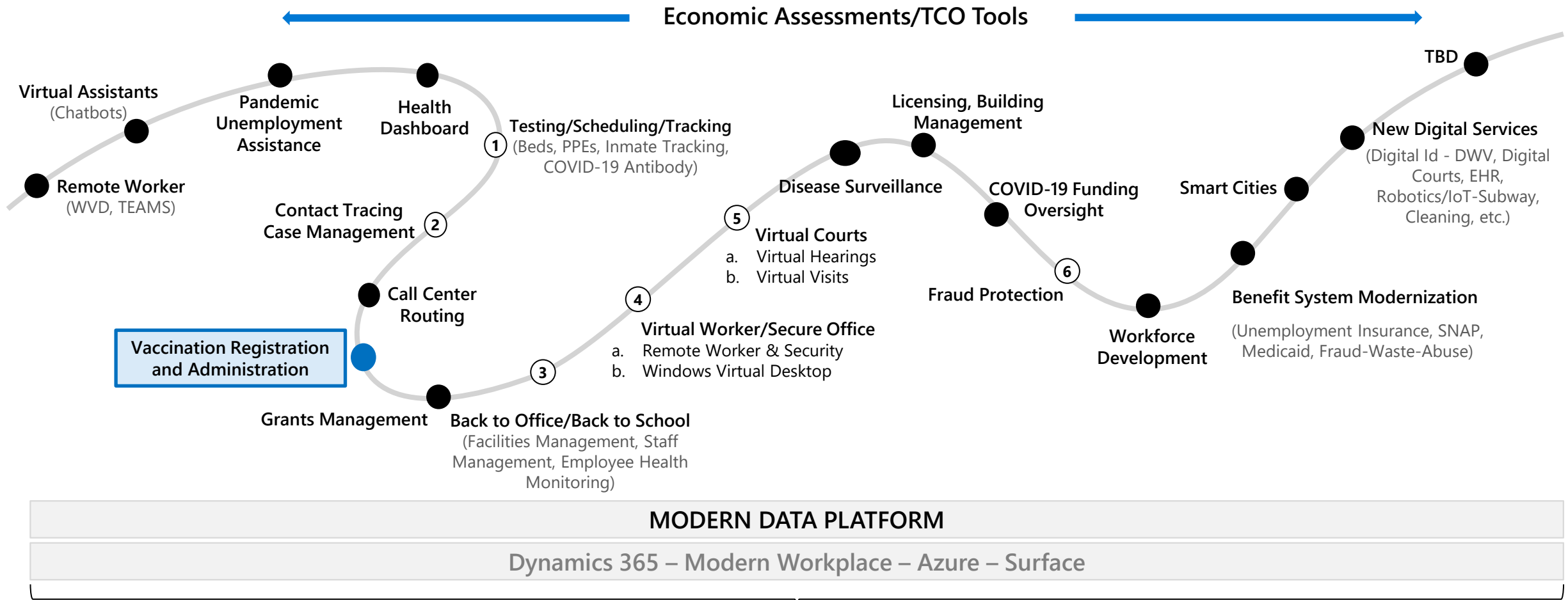
Solution Alignment

A successful strategy for reopening requires governments to build the public health infrastructure needed to slow the spread of COVID-19, while developing and implementing a staged plan for bringing the economy back to life.

RESPOND – Navigate the Now

REBOUND – Plan the Comeback

REIMAGINE – Shape the New Normal







Built on a foundation of security, privacy, transparency, reliability, and trust

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COVID-19 Emergency Response Solutions







Immediate Screening & Help

-  Help & FAQ
-  Test Registration (COVID and Antibody)
-  Scheduling
-  Vaccinations




Continuous Care

-  Telehealth & Virtual Visitation
-  Self-Reporting

Coordinating Emergency Response

-  Hospital / Facility Level Emergency Response Hub
-  Regional / State / National Level Capacity Tracking
-  Volunteer Management
-  Nursing School Survey

Proactive Screening & Response

-  At Risk ID Alert System
-  Serologic Survey / Scheduling
-  Corrections Solution



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Five Guiding Principles for COVID Emergency Response Solutions

1. Simple design for fast end-user adoption
2. **Cloud-first, configure-first** delivery approach for short implementation timelines
3. Fast data entry and business rules for standardized formatting (phone #s, email, date of birth), with Data Security (FedRAMP), Data Privacy (HIPAA and PII) and State Data Ownership
4. Deployable to any State or Local Agency and **scalable** to thousands of users
5. **Flexible** integration design (**HL7, FHIR**, and **open API** capability) and **extensible** platform and Identity Model to accommodate each State/Local Government specific needs and integration points

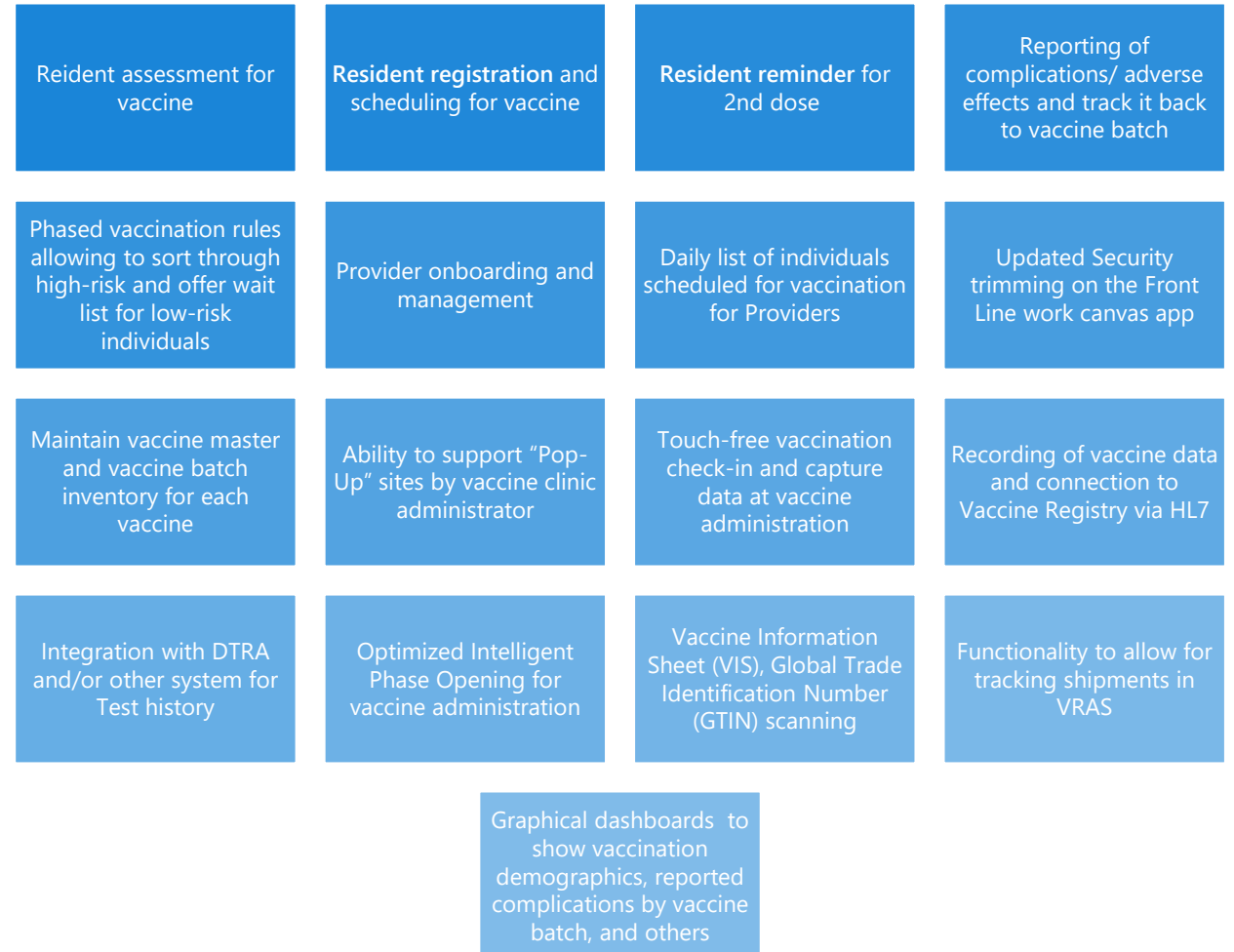
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Solution Overview

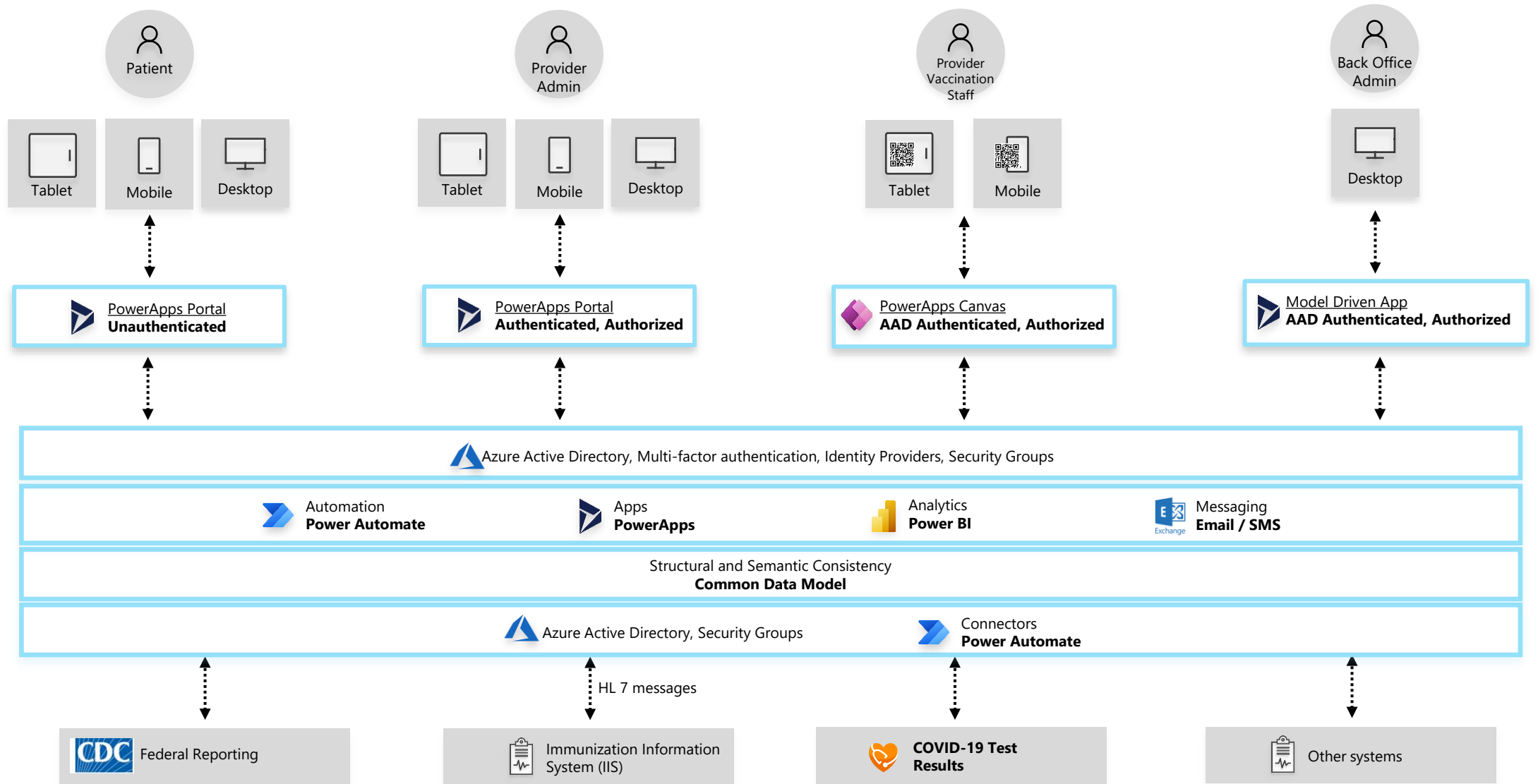


Vaccination Registration and Administration Solution (VRAS) Components

A centralized Vaccine Registration and Administration Process that facilitates



VRAS Solution Architecture



Use of Microsoft's VRAS solution is subject to Customer's acceptance of applicable regulatory requirements."

VRAS Demo

Questions

Thank You

For More Information Contact your Microsoft Representative or
Contact Craig Shaneck
Craig.Shanneck@microsoft.com

NACo Vaccine Management Solution Series
February 5, 2021
2:00-3:00 pm (eastern)

Reminders



- You have entered the meeting muted
- Feel free to post in the chat if you would like to ask a question or provide feedback
- NACo staff will call on you and ask you to unmute yourself and turn on your video (if it is not on)
- You may turn on your video
- Please make sure that your name is showing on your attendee list (click on To change/update it)
- A recording of this webinar will be available afterwards

Welcome



Blaire Bryant
NACo
Associate Legislative
Director for Health



Rita Reynolds,
NACo CIO

Welcome



- Vaccine Management has become an emerging issue for many counties across the United States
- NACo's services include a series of webinars on management resources, include software solutions, as well as planning and communications will be covered over the coming weeks
- Through:
 - Webinars
 - Resource Guides
 - Online toolkit at [NACo.org/covid-19](https://www.naco.org/covid-19)
- NACo is also tracking key federal policy updates for vaccines including:
 - Expansion of vaccine supply to states
 - Launch of the Federal Retail Pharmacy Program
 - Increased FEMA reimbursements to states

The Problem



Trends:

- Emotional Environment - Internal & External
- Customer Engagement – Essential
- Most At Risk & Hardest to Reach (75+)
- Federal, State, Local, Private Entities
- Shifting Phases & Eligibility
- Constrained Supply & Complex Products
- Solutions – Late Adoption
- “Crisis Fatigue” – Staff are tired
- Disconnected / Loosely Coupled Systems
- Lifecycle of Immunizations
- Power of Data – What we have seen
- One and Done vs The Future Plan



Barry Condrey
CIO for Chesterfield County Virginia

Welcome



Today's presentation will focus on the availability of the Microsoft solution



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Welcome



SWITCH TO MICROSOFT

Closing



- All attendees will receive an email with the link for this recording after the close of this session.
- Information on the next webinar in this series, will be forthcoming once finalized
- As the online resources become available, they will be posted on the NACo.org website
- Upcoming events include
 - The NACo Legislative Conference - [read more](#)
 - The NACo CIO Forum – Save the dates March 31/April: 1:00-4:00 pm (EST)

